

Let's play follow  
the leader!



## FastForward User Guide

Nokia 6340, 6340i Phones

 cingular  
fits you best<sup>SM</sup>

## Welcome

Thank you for purchasing Cingular's *FastForward*. Now you can easily forward incoming calls made to your Cingular Wireless mobile phone to your existing home or work phone.

This user guide will provide you with everything you need to know to set up and enjoy the convenience of seamless call forwarding from your mobile to another location.

There are numerous other benefits too. They are shared throughout this guide.

**The phone book within your compatible handset must be set up prior to using the *FastForward* device.**

## Quick Start

1. Plug the power supply into the back of the *FastForward* device and insert into an electrical outlet. **WARNING:** Do not plug the *FastForward* power connector directly into your handset. This could potentially damage your handset.
2. Place the device on a convenient flat surface with good wireless coverage.
3. Create a new phone book entry in your mobile phone with the name "Cf1"  see page 7 for complete instructions.
4. In the Cf1 entry location, store the phone number for the location to which you would like incoming mobile calls forwarded.
  - If you are setting up at home, use your home number or a distinctive ring number. (In order for distinctive ring feature to properly work, the distinctive ring number must be programmed into your phone book as the phone number you would like to forward to.)
5. Place the Cf Selector Switch, located on the bottom of the device, into the Cf1 position.
6. The phone must be turned on for call forwarding to work.

**That's it! Your *FastForward* is now ready for use.**

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### To Start Call Forwarding:

- Simply insert your phone into the *FastForward* device.
- The Forward indicator on the device will illuminate indicating your incoming wireless calls are now forwarded.

**NOTE:** Any unanswered *FastForward* call will be treated as a normal landline call is treated today.

### To Cancel Call Forwarding:

- Press the Cancel button on the front of the *FastForward* device.
- The Forward indicator will extinguish after several seconds.
- You may now remove your mobile phone. (In order for the *FastForward* device to work properly, the handset should be turned on and not engaged with an active call when placed on the *FastForward* device or while canceling call forward.)

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## Features

### Forward Indicator

\*Indicates calls are forwarded



### Alert Indicator

\*Informs that attention is needed



### Cancel Button

\*Deactivates call forwarding



### Power Connector

\*Supplies electricity to device  
(Do not plug directly into your mobile phone)

### Mobile Phone Connector

\*Syncs handset with FastForward

### Cf Selector Switch (on bottom)

\*Normally set to Cf1  
(See page 8/9 for details of configuring 2nd or 3rd FastForward device.)

## Using *FastForward*

*FastForward* allows you to forward your incoming wireless calls to your local home or work number. It's simple to use and easy to set up. Once you've established and set up your forwarding numbers (see page 7), just insert your wireless phone into the device cradle and your calls are now forwarded. To cancel call forward, simply press the Cancel button wait for the Forward indicator to extinguish and remove the handset from the cradle.

For example, when you walk in the door at home, insert your Cingular Wireless mobile phone into the device, and calls that would have gone to your wireless phone will now ring all telephones in your home.

When leaving your home, simply press the Cancel button on the device and incoming mobile calls are redirected to your mobile phone. *FastForward* works the same way when you're forwarding wireless calls to your office number.

*FastForward* is compatible with the Nokia 6340 and 6340i series of phones from Cingular.

## Setting Up Your Wireless Phone

1. Select NAMES in handset menu
2. Scroll to ADD ENTRY, press SELECT
3. Using the phone's key pad with corresponding alphabet letters, key in the following location named Cf1
  - Press the "2" key 3 times "222" until "C" appears
  - Press the "3" key 3 times "333" until "f" appears
  - Press the "1" key 7 times "1111111" until the number "1" appears
4. Select OK
5. Enter the phone number to the telephone that you would like your mobile phone calls forwarded to:

For example, you are setting up the device in your house and your home telephone number is 404-777-4444. Using the key pad, enter:

- 4047774444
- Press OK

(In order for distinctive ring feature to properly work, the distinctive ring number must be programmed into your phone book as the phone number you would like to forward to.)

See page 8 for instructions on setting up your phone to support a 2nd and 3rd *FastForward* device. That's it! Your phone is now ready to use with your *FastForward* device.

*NOTE: The length of time to call forward depends on the total number of entries within the phone book. Please allow a few moments for the phone book to synchronize and locate the Cf entry.*

## Setting Up A 2nd *FastForward*

You may want to purchase a second *FastForward* for use at your office to forward your wireless calls to your business number. Follow the instructions below to set up additional devices.

1. Select NAME
2. Scroll to ADD ENTRY, press SELECT
3. Using the same instructions for setting up your first device, key in Cf2 for your second device
  - Press the "2" key 3 times "222" for "C"
  - Press the "3" key 3 times "333" for "f"
  - Press the "2" key 4 times "2222" for 2
4. Select OK

5. Now, enter the phone number where you want your mobile phone calls forwarded to:

For example, you are setting up the second device in your office and your work telephone number is 404-555-2345. Using the phone's key pad, enter:

- 4045552345

Verify that Cf2 is present in the phone book and that the desired telephone number is programmed in the mobile's phone book.

6. For the second device, slide the Cf Selector Switch (located on the bottom of the device) to the second position. Your second device is now ready to use.
7. Another device may be set up to forward wireless phone calls while at a vacation home or lake house. To set up your third *FastForward* device and location, follow the same steps as above using Cf3. Your mobile phone can work with up to three *FastForward* devices.

## Making Mobile Calls While Call Forwarded

You may still place outgoing calls from your wireless phone while your incoming calls are forwarded to another number. Simply remove the wireless phone from the *FastForward* base without pressing the Cancel button. The *FastForward* base will sound and flash an alert to remind you that incoming calls are still forwarded. You may now place outgoing calls as normal.

This feature is great when the kids are on the home phone and you need to make a call. When you have completed your call, simply replace the handset back into the base. As always, when you are ready to remove the handset and wish to stop forwarding calls, press the Cancel button and allow the Forward indicator to extinguish before removing the handset.

## Canceling Call Forwarding From Your Wireless Phone

Canceling call forwarding is easy. Just press the Cancel button on the front of the *FastForward* device and wait for the Forward indicator to extinguish before removing the handset.

If your wireless phone is removed from the device without pressing the Cancel button, your wireless calls are still forwarded to the number you indicated. You can still cancel call forwarding from your wireless phone. If you have the Nokia 6340, select Menu on your headset, quickly entering **4318** to get to the correct screen and selecting Cancel All Call Forwarding.

If you have the Nokia 6340i, select Menu on your handset, quickly entering **431**. "Forward all voice calls" will appear in the screen, press Select. Scroll to Cancel. Press Select.

When you arrive back at the *FastForward* device, the Forward indicator may still be illuminated. You may simply insert your mobile phone to re-establish call forwarding or press the Cancel button to extinguish the Forward indicator.

NOTE: GSM call forwarding indicator on your handset may not correlate with the Forward indicator on your *FastForward* device.

## Warning Alerts

FastForward provides visual and audio warnings to alert you to conditions requiring your attention.



- The **!** indicator on the front provides visual warning while an internal speaker provides audio indications.

- The *FastForward* device will rapidly flash the **!** indicator and sound a high-low alert for 3 seconds if the mobile phone is removed without pressing the Cancel button – This alerts you that the phone is still call forwarded – Simply replace the phone in the device, press the Cancel button, and the Forward indicator will extinguish, indicating that call forwarding is deactivated and you may remove the mobile phone.
- The *FastForward* device will slowly flash the **!** indicator and sound a low alert for 5 seconds if there is no Cf1, Cf2, or Cf3 programmed into the mobile phone – verify the Cf programming of the mobile phone and verify the position of the Cf switch on the bottom of the device. Please ensure that the phone number has been stored into the phone memory and not the SIM.
- The *FastForward* device will flash the **!** indicator in an "On, On, Off" pattern and sound a high alert for 5 seconds if there is an issue with the device communicating with the mobile phone or the wireless network – verify that the mobile phone is turned on, there is good coverage, there is not an active call, and try re-inserting the mobile phone.

## Frequently Asked Questions

### Q: How many *FastForward* devices can I have with each wireless phone?

A: Up to three devices can be supported for each wireless phone.

### Q: Will my wireless phone ring when placed in *FastForward*?

A: When your handset is placed on the device cradle and the Forward indicator is on, the handset will not ring. All incoming wireless calls will now ring the forwarded number you've indicated. Also, if you remove your handset without pressing the Cancel button, your wireless phone will not ring. Until the Cancel button is pressed with the mobile phone inserted into the device cradle, all wireless calls are still forwarded.

### Q: How do I cancel call forward from my *FastForward* cradle?

A: To cancel call forward with the mobile phone inserted into the device cradle, press the Cancel button, wait for the Forward indicator to extinguish and then remove the phone from the cradle. (Pressing the Cancel button after the wireless phone has been removed will not deactivate call forwarding. The Cancel button must be pressed before removing the phone.)

### Q: Can I forward my calls to a long-distance number?

A: No, wireless calls may only be forwarded to local landline numbers.

### Q: Can I use any wireless phone in conjunction with *FastForward*?

A: No, only select Cingular Wireless phones can be used. See back of manual for compatible handsets.

## One-Year Limited Warranty

What Is Covered: Cingular Wireless warrants to the first retail purchaser of this wireless accessory that should this product or any part be proved defective in materials or workmanship, from the date of proof of purchase for a period of one (1) year, then it will be subject to the terms of this one-year limited warranty. Such defects will be repaired, replaced or credit issued at Cingular's option, without charge for parts or labor directly related to the defect. Limitations and Exclusions: This warranty does not apply to any cost incurred for removal or reinstallation, or to any product or part thereof which has suffered through normal wear and tear, alteration, improper installation, physical abuse, misuse, neglect or accident. Nor does it cover defects caused by shipment to a Cingular Wireless service center, or repair or service of the product by anyone other than a Cingular Wireless service center. Damage resulting from an act of God, including but not limited to fire, flood, earthquake and other natural disasters, will be excluded. **This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to, any implied warranty of merchantability or fitness for a particular use.** Cingular Wireless does not authorize any other person to assume any liability beyond the warranty herein described. In no event, whether based in contract or tort, shall Cingular Wireless be liable for incidental, consequential, indirect, special, or punitive damages of any kind resulting from the use of this product, including interrupted or incomplete phone calls, or arising out of any breach of this warranty. In no event shall Cingular Wireless be liable for damage in excess of the purchase price.

## Additional Support

For answers to questions or help in setting up or using your *FastForward*, please contact Cingular Wireless at:

- [www.cingular.com](http://www.cingular.com)
- \*611 from your wireless phone
- 1-866-CINGULAR (1-866-246-4852)

## Nokia Phones Supported



**6340**



**6340i**

Mobile phone requires a Cingular Service Plan